Out Sauce: for your IT team | outsauce.au/trust

WHO WE ARE

A paraplanning service, not an unknown site.

Out Sauce prepares Statements of Advice and Records of Advice for Australian financial advice firms. If a web filter has blocked one of our links, this page has what you need to review and allow it.

Out Sauce is operated by WEEKES FINANCIAL PTY LTD, ABN 94 678 702 013, based on the Gold Coast, Australia.

HOSTNAMES TO ALLOW

What to add to your allow list.

- **`kitchen.outsauce.au`**
  The client portal. Advisers sign in here to send work and collect documents.
- **`forms.outsauce.au`**
  Our public enquiry and onboarding forms.
- **`osportaldocs1567.blob.core.windows.net`**
  Secure document uploads and downloads, stored in Microsoft Azure.
- **`challenges.cloudflare.com`**
  The bot check on our public forms.
- **`fonts.googleapis.com, fonts.gstatic.com`**
  Web fonts used by the portal.

Portal notifications come from **`noreply@outsauce.au`**, sent through Amazon SES in Sydney. The envelope domain is **`ses.outsauce.au`** and replies go to **`replies.outsauce.au`**.

HOSTING & BACKUPS

Hosted in Australia.

The portal runs in Microsoft Azure, Australia East. Its disks and storage are encrypted at rest with Microsoft-managed keys, and public access to document storage is turned off.

The portal database is replicated continuously to Azure storage in Australia. Each day, an encrypted copy of the database and client documents goes to Amazon S3 in Melbourne, where it cannot be changed or deleted for 30 days.

A small number of services we use sit outside Australia. Our privacy policy lists them.

ACCESS & RETENTION

Sign-in needs a second factor.

All portal connections use HTTPS. Every portal user must sign in with an authenticator app code as well as a password.

Security monitoring of managed devices and systems is carried out by an external IT security provider.

Retention of client data is governed by the engagement agreement and any applicable legal or professional obligation. It is not set as a fixed period on this page.

CONTACT

Questions from your IT team.

The advisers at your firm work with us directly, so ask them to pass on any IT or security questions. More detail on our security controls is available on request.